



Alan R

Date of birth: 09/05/1995

(+385)

(Mobile)

Nationality: Croatian

Gender: Male

Phone number:

Email address:

Address: Tometići 10a, 51215, Kastav, Croatia (Home)

WORK EXPERIENCE

01/02/2016 – 01/12/2016

CALL CENTER AGENT HRVATSKI TELEKOM D.D

- Answering 10+ calls per hour.
- Resolving customer call complaints
- Answering customer question and helping them with technical problems.
- Selling additional TV program packets.

01/01/2017 – 31/12/2020

CREDITRISKANALYST ERSTE STEIERMÄRKISCHE BANK D.D

- Analysis of the client and proposal of loan reprogramming
- Supervision of tasks assigned by advisers and treasurers
- Taking actions in the collection of receivables in accordance with the collection procedure
- Contacting the client's employers, notaries and law firms

01/04/2021 – 31/01/2022

KITCHENASSISTANT HOTEL CONTINENTAL RIJEKA

- Assist in the preparation of food and cleaning of the kitchen area
- Warehouse and chamber maintenance
- Helping in picking up groceries and their processing and washing for meal preparation
- Helping other cooks
- Independent preparation of simpler a la carte dishes
- Independent preparation of meals for breakfast, cold and hot buffet meals

01/05/2022 – 01/10/2024

JUNIORCOOK BISTRO BUSSOLA ACI MARINA OPATIJA

- Preparation of cold appetizers and salads
- Independent work on the grill and fryers
- Independent work of simpler a la carte dishes on saute pans (pasta and risotto)
- Helping in picking up groceries and their processing and washing for meal preparation

01/12/2024 – 01/03/2025 Prutz, Austria

KITCHENASSISTANT HOTEL POST PRUTZ

- Independently working in morning as breakfast chef.
- Preparing breakfast for 100+ people and filling buffet table.
- Working as a cold kitchen chef, preparing salads and cold appetizers.
- Helping other cooks.
- Once a week working as a dishwasher when dishwasher was free.
- Working long hours.

EDUCATION AND TRAINING

01/09/2010 – 01/06/2014

ARCHITECTURE TECHNICIAN Građevinska Škola Rijeka

● LANGUAGE SKILLS

Mother tongue(s): **CROATIAN**

Other language(s):

| | UNDERSTANDING | | SPEAKING | | WRITING |
|----------------|---------------|---------|-------------------|--------------------|---------|
| | Listening | Reading | Spoken production | Spoken interaction | |
| ENGLISH | B2 | B2 | B2 | B2 | B2 |

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DRIVING LICENCE

Driving Licence:AM

Driving Licence:A1

Driving Licence:B