



# Alan R

**Date of birth:**09/05/1995

(+385) (Mobile) | **Nationality:** Croatian | **Gender:** Male |

**Phone number:** | **Email address:** \_\_\_\_\_ |

**Address:** Tometići 10a , 51215, Kastav, Croatia (Home)

## WORK EXPERIENCE

01/02/2016 – 01/12/2016

**CALL CENTER AGENT** HRVATSKI TELEKOM D.D

- Answering 10+ calls per hour.
- Resolving customer call complaints
- Answering customer question and helping them with technical problems.
- Selling additional Tv program packets.

01/01/2017 – 31/12/2020

**CREDITRISKANALYST** ERSTE STEIERMÄRKISCHE BANK D.D

- Analysis of the client and proposal of loan reprogramming
- Supervision of tasks assigned by advisers and treasurers
- Taking actions in the collection of receivables in accordance with the collection procedure
- Contacting the client's employers, notaries and law firms

01/04/2021 – 31/01/2022

**KITCHENASSISTANT** HOTEL CONTINENTAL RIJEKA

- Assist in the preparation of food and cleaning of the kitchen area
- Warehouse and chamber maintenance
- Helping in picking up groceries and their processing and washing for meal preparation
- Helping other cooks
- Independent preparation of simpler a la carte dishes
- Independent preparation of meals for breakfast, cold and hot buffet meals

01/05/2022 – 01/10/2024

**JUNIORCOOK**BISTRO BUSSOLA ACI MARINA OPATIJA

- Preparation of cold appetizers and salads
- Independent work on the grill and fryers
- Independent work of simpler a la carte dishes on saute pans (pasta and risotto)
- Helping in picking up groceries and their processing and washing for meal preparation

01/12/2024 – 01/03/2025 Prutz, Austria

**KITCHENASSISTANT**HOTELPOST PRUTZ

- Independently working in morning as breakfast chef.
- Preparing breakfast for 100+ people and filling buffet table.
- Working as a cold kitchen chef, preparing salads and cold appetizers.
- Helping other cooks.
- Once a week working as a dishwasher when dishwasher was free.
- Working long hours.

## EDUCATION AND TRAINING

01/09/2010 – 01/06/2014

**ARCHITECTURE TECHNICIAN** Građevinska Škola Rijeka

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**LANGUAGE SKILLS**

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Mother tongue(s): **CROATIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b>	B2	B2	B2	B2	B2

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

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**DRIVING LICENCE**

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**Driving Licence:**AM**Driving Licence:**A1**Driving Licence:**B