



NINO A

22.10.1973

PROFILE

Experienced and versatile waiter and bartender with over 20 years of international hospitality experience across Austria, Germany, Ireland, Croatia, and Italy. Skilled in providing exceptional customer service in fast-paced environments, with a strong focus on guest satisfaction, teamwork, and attention to detail. Proven ability to manage high-volume service, handle diverse clientele, and maintain a welcoming atmosphere. Fluent in Croatian, with intermediate proficiency in English, German, and Italian. Passionate about food, beverages, and creating memorable guest experiences.

CONTACT

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Slavonija 1, 4/6, 35000
Slavonski Brod, Croatia

EDUCATION

- AGRICULTURAL HIGH SCHOOL, SLAVONSKI BROD, CROATIA (1988–1992) SPECIALIZATION: PLOWMAN
- LICENSED FORKLIFT OPERATOR (2018)

SKILLS/INTERESTS

- Customer service and hospitality expertise
- Bartending and table service experience
- Cash handling and POS systems
- Teamwork and adaptability in fast-paced environments
- Basic proficiency in MS Office
- Intermediate knowledge of English, German, and Italian
- Passionate about music, travel, cooking, graphic novels, and literature

LANGUAGES

- Croatian – Native
- German – Intermediate (B2)
- English – Intermediate (C1)
- Italian – Intermediate

WORK EXPERIENCE

- 2024–2025 – **Waiter**, Flachauerhof Hotel, Flachau, Austria
- 2023–2024 – **Waiter**, Flightgate Hotel, Hallbergmoos, Germany
- 2022–2023 – **Waiter**, Vaya Hotels, Zell am See, Austria
- 2022 – **Receptionist**, Dublin City Dorms, Dublin, Ireland
- 2021 – **Bartender**, Clontarf Castle Hotel, Dublin, Ireland
- Jul 2020–Dec 2020 – **Operator**, Booking.com, Zagreb, Croatia
- Nov 2019–Jul 2020 – **Manager/Waiter**, Cafe Bar Purgatory, Zagreb, Croatia
- Oct 2019 – **Apple Picker**, Wellenzohn, Silandro, Italy
- Mar 2019–May 2019 – **Menu Specialist**, Bura i Sol Catering, Zagreb, Croatia
- Sep 2018–Mar 2019 – **Waiter**, KCM Cafe/Gallery/Performance Venue, Zagreb, Croatia
- Mar 2018–Jun 2018 – **Warehouse Worker**, Unique Employment, Hamburg, Germany
- Jan 2018–Mar 2018 – **Waiter**, Spumante Wine Bar, Zagreb, Croatia
- 2014–2017 – **Manager/Waiter**, Cafe Bar Purgatory, Zagreb, Croatia
- 2010–2013 – **Manager/Server/Kitchen Help/Waiter**, Planet Eat Restaurant, Zagreb, Croatia
- 2009–2010 – **Warehouse Worker**, Profil Megastore Bookstore, Zagreb, Croatia
- 2005–2008 – **Operator**, Stanleybet Betting Shop, Zagreb, Croatia
- 2000–2005 – **Salesman/Warehouse Worker**, Spreng d.o.o., Slavonski Brod, Croatia
- 1998–1999 – **Agricultural Assistant**, Eindhoven, Netherlands
- 1993–1997 – **Temp Jobs**, Slavonski Brod, Croatia

FREELANCE PROJECTS

- Concerts & Events Organizer (2015–2020) Locations: Pula, Zagreb, Belgrade, Sarajevo, Brno
- Booking Agent in Tourism (Summer seasons, 2002–2020)
- Tour Guide Across Europe (2010–2019) Countries: England, France, Holland, Germany, Serbia, Bosnia, Hungary
- Art Dealer, Madrid, Spain (2004)