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Business graduate with strong customer and people skills. I have experience in hospitality and service operations, complemented by a strong academic foundation in communication, service solutions, and organizational management. I bring a positive attitude, proven reliability, and multilingual abilities.

Languages

English: *Fluent*

Hungarian: *Mother-tongue*

Italian: *Can get by in most social situations*

German: *Can get by in most social situations*

Finnish: *Can get by in specific social situations*

Spanish: *Basic*

Educational Background

Haaga-Helia University of Applied Sciences Bachelors Degree in Business Service Solutions and Languages
— May 2025

Közgazdasági Politechnikum High School Diploma
— May 2021



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Work History

Jul. 2023-Dec. 2024 Heidis Bier Bar

Bartender, Hostess

Working at Heidi's Bier Bar was a significant step in my professional career. My responsibilities included bartending, hosting, managing the coat check, and, as I gained more independence, I took on additional tasks such as inventory management, cash handling, deliveries, and marketing initiatives. During my time at Heidi's, I built confidence, developed strong customer care skills, and learned the value of effective teamwork in a fast-paced environment. I also got voted as #1 hidden gem.

Sept. 2022-Dec. 2022 Pilke-Päiväkoti Pohjantähti

Substitute Teacher

I have been tutoring children for four years, and in 2022, I had the opportunity to work as a teacher at a bilingual daycare. This role was particularly meaningful to me, as living far from my family made the warm and supportive environment especially rewarding. It allowed me to build strong connections with the children and further develop my teaching and communication skills in a multicultural setting.

Sept. 2021-Sept. 2022 Orchidea Apartments Oy

Cleaner, Check-in

In my first year after moving to Finland, I worked as a cleaner, a role that fit well alongside my primary studies. This experience allowed me to develop efficiency, an eye for detail, and strong customer service skills. Additionally, it helped me become familiar with the city and adapt to a new cultural environment.

Jun. 2019-Sept. 2019 H&M

Retail worker

As an eager teenager, I spent one summer working in retail. This experience laid the foundation for my strong work ethic, teaching me the importance of efficiency, following instructions, and providing excellent service.

Other Experiences:

2024 Alcohol Passport: In 2024 after I had started working as a bartender I acquired my Alcohol pass with excellent results.

2023 Han Farewell event: In the spring of 2023, I spent a semester as an exchange student at HAN University in the Netherlands, where I organized my own event with over 100 attendees, showcasing my leadership and event management abilities.

2023 Mojito Mixer school: Gained in depth-practical and theoritical knowledge on alcohol and mixing.

2022 Yoga instructor course: Learnt the basics of Yin yoga, muscle stretching and interacting with clients

2021 Tutor at Haaga-Helia: During my second year at university, I supported new students as a tutor, assisting them in their transition and integration.

2019 Volunteer work: Converted multiple magazines into audio files for the blind.

2018 Comic Sense Student Entreprenurship: My early education emphasized creative thinking and real-life skills, which enabled me to help establish a successful high-school student company.

What kind of employee I am

I aim to keep learning and expanding my comfort zone. I ensure high-quality service by asking questions, clarifying expectations, and strictly following instructions. Known as a 'work mom' among my colleagues, I make it a priority to support my teammates, foster a positive atmosphere, and keep morale high, ensuring everyone feels comfortable, valued, and ready to succeed.



What the ideal employer is to me

I am seeking an organized company that values diversity, loyalty, and flexibility. I hope to join a workplace where employees complement, support, and motivate each other, fostering a collaborative and positive environment. I also appreciate a well-structured organization that workers can rely on and trust to provide stability and growth opportunities.

