



# Veronica C

## About Me

I'm a versatile creative professional passionate about visual storytelling and customer service. With experience as a photographer and graphic designer, I craft compelling images and innovative designs that resonate with audiences. My background as a manager and waitress have sharpened my interpersonal skills and ability to thrive in fast-paced settings, allowing me to build rapport with customers and ensure exceptional experiences. I aim to combine my artistic vision with a customer-focused approach to contribute to dynamic teams and exciting projects.

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- xxxxxxxxxxxxxx@gmail.com
- Obergurgl, Austria

## Skills

- Management Skills
- Creativity
- Digital Marketing
- Negotiation
- Critical Thinking
- Leadership

## Languages

English  
Spanish  
Dutch  
Papiamentu  
Basic Italian

Graphic Design / Photography /  
Management / Waitress / Bartender  
Services

## Education

### Universidad Rafael Belloso Chacin

Bachelor of Graphic Design / Major in Audiovisual  
(Photography)

Nov. 2013

TEFL TEACHER / CORPORATE-BUSINESS ENGLISH  
2016

## Experience

### See You Restaurant Obergurgl, Austria

Nov 2024 - Apr 2025

#### Objective

Passionate and customer-focused Commis de Rang with experience in providing high-quality service in a fast-paced environment. Seeking the opportunity to contribute to See You Restaurant's exceptional experience during the winter season in Obergurgl. Eager to enhance guests' dining experience with excellent service, team collaboration, and attention to detail.

#### Skills

Excellent Customer Service: Strong interpersonal skills, ability to engage and assist guests efficiently.  
Food and Beverage Knowledge: Familiar with wine pairing, food menu items, and special dietary requirements.  
Multitasking: Capable of managing multiple tables and tasks while maintaining a positive guest experience.  
Team Player: Work well in a team-oriented environment, collaborating with colleagues to ensure smooth service.  
Attention to Detail: Ensuring all guest needs are met and maintaining cleanliness and order in the dining area.  
Languages: Fluent in [Languages You Speak], including English and [German, if applicable].  
Adaptability: Ready to work in seasonal, high-pressure settings like ski resort restaurants.

#### Professional Experience Commis de Rang

Assisted the waiter team in setting up dining tables and serving food and beverages promptly to guests.  
Ensured proper presentation of dishes and coordinated with the kitchen to meet guest requests.  
Provided information about the menu and offered recommendations based on customer preferences.  
Ensured guests' dining experience was pleasant by maintaining an efficient and attentive service.  
Supported the senior team members in maintaining restaurant cleanliness and preparation for peak hours.  
Assisted with food preparation, service, and cleanliness during high-volume service periods.  
Developed strong customer service skills, quickly responding to customer requests and addressing issues.

### VAYA Resorts Obergurgl, Austria

Jun-Aug 2024

Dedicated and enthusiastic waitress with years of experience in fast-paced dining environments. Proven ability to provide exceptional customer service, manage multiple tasks efficiently, and maintain a positive atmosphere for guests. Skilled in menu knowledge, order accuracy, and upselling techniques to enhance the dining experience. Committed to teamwork and fostering a welcoming environment, with strong communication skills and a passion for delivering high-quality service. Seeking to bring my expertise and energy to the team.



- Commis de Rang - Customer Service: Greet and seat customers, present menus, and provide information about specials.
- Order Taking: Accurately take food and drink orders and relay them to the kitchen staff.
- Serving: Serve food and beverages in a timely manner, ensuring customer satisfaction.
- Table Management: Clear and reset tables after customers leave, maintaining a clean dining area.
- Payment Processing: Handle cash and credit transactions, providing accurate change and receipts.
- Communication: Collaborate with kitchen staff to ensure accurate and timely service.
- Problem Solving: Address customer complaints and feedback promptly and professionally.

2023-2024

## **La Tavola by Anate Pos Chikito, Aruba Freelance On Call Waitress**

As an freelance on-call waitress, I provided exceptional customer service in a high-paced dining environment. Responsibilities included greeting and seating guests, taking orders accurately, serving food and beverages, and ensuring customer satisfaction. I maintained cleanliness and organization of the dining area, collaborated with kitchen staff for timely service, and handled payments efficiently. Adaptability and strong communication skills were essential in responding to varying customer needs and managing busy shifts.

## **Ellioti's Italian Restaurant Aruba, Dutch Caribbean Photography & Social Media Management**

2022-2023

Dynamic and creative restaurant photographer with over 10 years of experience capturing the essence of culinary art and ambiance in a variety of dining establishments among others. Skilled in styling and photographing food, drinks, and interiors to create visually compelling imagery that enhances marketing efforts and attracts customers. Proficient in both digital and film photography, with a keen eye for detail, composition, and lighting. Strong understanding of branding and visual storytelling, dedicated to collaborating with chefs and restaurant owners to showcase their unique offerings. Committed to delivering high-quality images that resonate with audiences and elevate the dining experience.

## **Vela Watersports - Kitesurf,Kitefoil,Windsurf,Windfoil, Wingfoil School & Shop Aruba, Dutch Caribbean Operations Mananager / Front of School**

2023-2024

Results-driven Watersports School Operations Manager with experience in managing and optimizing school and aquatic programs. Proven expertise in overseeing daily operations, ensuring safety compliance, and delivering exceptional customer service. Skilled in staff training and development, budget management, and program marketing. Adept at fostering a positive learning environment and enhancing student engagement through innovative programming. Strong communication and organizational skills, with a passion for promoting water sports and outdoor education.

## **Cafe Tostao Oranjestad,Aruba Freelance On-Call Waitress for Events and Catering / Product Photography**

2021-2024

As an on-call waitress for events and catering, I delivered outstanding service at various functions, including governmental events, weddings, corporate events, and private parties. My duties included setting up dining areas, serving food and beverages, and ensuring a smooth flow of service throughout the event. I collaborated closely with event coordinators and kitchen staff to meet specific client needs and maintained high standards of cleanliness and presentation. Strong interpersonal skills and the ability to adapt to dynamic environments allowed me to enhance guest experiences effectively.

## **La Porcineria Restaurant / Specialized in Iberian 2017-2020 Pork Madrid, Spain Co-Owner / Management / Waitress / Bartender / Photography**

Dynamic and results-driven co-owner of a successful restaurant, leveraging extensive experience in both front-of-house and back-of-house operations. Proven track record in delivering exceptional customer service and creating memorable dining experiences. Skilled in mixology and beverage management, with a keen ability to train and lead staff to achieve high standards of service. Strong business acumen with expertise in inventory management, staff scheduling, and event planning. Passionate about fostering a welcoming atmosphere and building lasting relationships with guests.

## **References**

**Mario Arends**  
Cafe Tostao / Chef, OWNER  
Oranjestad, Aruba  
Phone: +297.736.3008

**Ana Lombardi**  
La Tavola / Chef, OWNER  
Pos Chikito, Aruba  
Phone: +297.593.5990

**Daniel Engl**  
VAYA Hotel Manager,  
Oberurgl, Austria  
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