



PROFILE

I am an experienced hotel management graduate with a demonstrated history of working in the hospitality industry. I am skilled in customer satisfaction, hospitality industry, languages and travel & tourism.

LANGUAGES

- Bulgarian - Native language
- English - Fluent (native speaker)
- Dutch – Good (B1/B2)
- German – Good (B1/B2)
- Russian – Good (B1/B2)
- French – Basic (A1/A2)

AWARDS AND ACKNOWLEDGEMENTS

- TEFL – Teaching English as a Foreign Language / Teaching (TESOL) – 246968
- WSET Level 3 Award in Wines and Spirits
- WSET Level 2 Award in Wines and Spirits
- Trainings Course in Animation - Iberostar Albatros, Cavtat, Croatia
- Dutch Language Course - Volksuniversiteit, Utrecht, the Netherlands

MARTINA P

WORK EXPERIENCE

Mövenpick Resort Agios Nikolaos, Sivota
Front Office Clerk, April 2025 – Present

Triforet Alpin Resort, Hinterstoder, Austria
Front Office Agent, December 2024 – February 2025

Viking Catering AG, Switzerland
Guest Service Agent, March – June 2024
Guest Service Agent, April – December 2023

ALTIDO (LRC Bulgaria)
Guest Success Manager, February 2019 – March 2023

Pop-Up Hotel Manager, June – September 2022

- Opened pop-up hotels and ensured smooth operations

Haddington Place, Edinburgh, Scotland & The Coal Yard, York, England

- Opened pop-up hotels and managed daily operations

Bontour Incoming (part of C.I.Travel Group)
Heron House, Jersey Airport, Jersey, Channel Islands, JE1 1BW
Group Administration Assistant
November 2015 – October 2018

EDUCATIONAL HISTORY

- *Bulgarian Dutch College for Hotel Management, Albena* (part of Hoge Hotelschool, Maastricht)
- *College diploma* - Hotel Management
- *High school diploma* - General Studies and English

