

## ABOUT ME

A motivated and outgoing individual with excellent communication and language skills, combined with strong resilience and determination. I approach challenges with a positive, solution-oriented mindset and continuously seek growth through learning and innovation. Experienced in teamwork and time management, I deliver high-quality results even under pressure and contribute proactively to achieving organizational or academic goals.

## EDUCATION

**Bachelor's Degree in Tourism Management**

University of West Attica, Athens | 2020-2024

**High School Diploma**

General Lyceum | 2020

**Erasmus+ Youth Exchange Participant**

Guadalajara, Spain | 2020 : 'Passport to Europe'

**Seminars : Grow with Google**

Support Program for Small and Medium-sized Hotels

Ecological Practices aimed at Business Development



## WORK EXPERIENCE

**Hostess | Onar Seaside Lounge | Chania, Greece , June-Oct 2025**

Managed reservations and guest service, ensuring smooth operations in a fast-paced environment.

**Event Assistant | Argo Promotions| Athens, Greece, on-call 2024-2025**

Supported conferences and events, assisting attendees and staff to ensure smooth operations.

**Corporate & Congress Department, Frei Travel & Congress | Athens, Greece, Sept 2024-April 2025**

Provided office-based administrative support for the organization of travels, corporate events and congresses, also assisted on-site as needed.

**Festival Staff, Dreamstar, Athens, Greece, Oct 2023**

Supported activities and operations at themed festivals

**Head Waitress, Euphoria Resort, Chania, Greece, June -Sept 2023**

Led and coordinated the service team, managed customer complaints, and operated PDA systems

**Service Assistant, Nice & Easy, Athens, Greece, June - Aug 2022**

Provided customer service, assisted with orders, and maintained cleanliness.

**Sales Assistant, Hans & Gretel, Chania, Greece, May-Sept 2021**

Managed sales, stock, and product preparation, ensuring excellent customer service.

**Sales Assistant, Portray Photo Lab, Chania, Greece, May-Sept 2020**

Processed orders, handled photographic tasks, and organized the studio.

**Volunteer, The Annual Meeting of the International Organization of Securities Commissions (IOSCO), Athens, Greece, 2024**

## LANGUAGES

**Greek & German : Native****English : ECPE C2 (Proficient)**

## HARD SKILLS

- Microsoft Office Suite
- Opera PMS system
- Amadeus & Galileo Training

## SOFT SKILLS

- Creativity
- Active listening
- Problem solving
- Multitasking